



The demand for one-stop-shop services in support of the energy transition of the Bulgarian Municipalities

On March 2, the Energy Agency of Plovdiv together with the national Sustainable Energy Development Agency (SEDA) held a Round Table "Consulting citizens on energy efficiency and RES issues through one-stop shop services".

The event brought together representatives of the Bulgarian municipalities from Plovdiv Region, experts from the energy agencies and centers and SEDA. Within the workshop, the revised energy efficiency legislation on EE and RES in buildings and its implementation, as well as the role of the one-stop shop concept in the energy transition, were discussed.

The core discussion was on the implementation of "one-stop shops" for the renovation of residential buildings stock and the successful cooperation models for their realization in Plovdiv Region. All participants had a common view that there needs to be a cohesive one-stop-shop structure in the region to lead the way to a carbon-neutral economy and improving the energy efficiency of buildings.



The Energy Agency of Plovdiv shared their leading experience as a project manager for the National Renovation Programme (2012-2016) and currently technical support partner for the Woodstove replacement programme in Municipality of Plovdiv. Currently, EAP is providing the Plovdiv citizens with technical, financial and legal consultations on renovation and heating refurbishment as part of its ongoing initiatives; however, more structured and expanded approach for the cooperation is needed to outreach to the other municipalities in the region. It was noted that in order to have a fully functioning OSS, there needs to be a cooperation between the local authorities and energy agencies.

The energy renovation is inevitable, especially in the residential sector; and the interest in it is very high not only because of the complex energy market situation, but also because of the understanding that the only energy that costs less is the energy that is saved. In concluding minutes of the meeting, the roundtable participants agreed that sustainable energy renovation of the residential building stock can only be achieved through the joint efforts and understanding of all stakeholders involved in the process.